

Quality Policy of JSC “South Kazakhstan Medical Academy”

JSC “South Kazakhstan Medical Academy” (SKMA) is a leading specialized higher medical educational institution in the Republic of Kazakhstan, providing education in both the Kazakhstani and international markets. SKMA trains specialists and scientific personnel at all levels in the medical, pharmaceutical, and pharmaceutical engineering fields. SKMA’s educational, research, and clinical activities are aimed at creating a synergy of high-quality education, fundamental science, and innovative practice. The policy is based on modern global values of sustainable development (ESG), the criteria of the World Federation for Medical Education (WFME), and the principles of academic integrity and transparency in governance.

The activities of SKMA are aimed at meeting the requirements of international standards ISO 9001-2015, the legislation of the Republic of Kazakhstan, and state programs for the development of the education and healthcare sectors, as well as at integrating the international requirements of ESG, WFME, and IAAR into internal standards. SKMA implements educational programs based on a competency-based approach and student-centered learning. The programs comply with WFME standards in terms of defining specific learning outcomes and are reviewed annually in accordance with clinical protocols, with the involvement of employers and students.

Attracting talented applicants is based on an open competitive selection process; students are provided with a comprehensive trajectory of academic and social support. The personnel policy of SKMA is based on meritocracy, competitive recruitment, and the involvement of leading global experts from the field of practical healthcare. Important areas of focus include the development of research schools, ensuring a high level of citation and patent activity, the commercialization of research results, and their integration into curricula.

The Academy ensures the functioning of a unified digital ecosystem for collecting and analyzing data on the quality of all processes. The financial policy is aimed at diversifying income sources and ensuring transparent, targeted allocation of resources. The funding vector is focused on developing an innovative medical ecosystem that includes a university clinic, simulation centers, and modern laboratories, and the resource base is being modernized taking into account the ESG component.

The management of JSC “SKMA” ensures the development of an internal quality culture at all levels of institutional management. The system for making management decisions within the framework of the Deming cycle of continuous improvement (PDCA) is based on the principles of collegiality, inclusivity, risk management, and systematic collection of feedback from stakeholders. JSC “SKMA” undertakes to strictly comply with this Policy in order to strengthen its status in training competitive personnel at the national and global levels.

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